



## Panel 6 - Supporting Member States: Benefits and Challenges of RAIOs/ICMs

### MODERATOR



#### Dawn Flanagan

Chief, Regional Safety Cooperation Unit  
ICAO Headquarters

Dawn Flanagan was recently appointed as Chief, Regional Safety Cooperation Unit, in ICAO's Air Navigation Bureau. Working in the international aviation arena for over 25 years, she started her career at the Federal Aviation Administration (FAA) coordinating and developing aviation activities and technical assistance for the Caribbean Region. During her tenure at the FAA, she worked to promote regional cooperation and support the establishment of regional safety oversight organizations. After being awarded an FAA Fellowship, she was seconded to ICAO's Technical Cooperation Bureau where she continued to work on technical assistance activities including supporting regional cooperation initiatives, in collaboration with donors and partners. She was later appointed to ICAO's Air Navigation Bureau and has led such programmes as the Next Generation of Aviation Professionals (NGAP), the Aviation English Language Test Service (AELTS), the ICAO Webinar Series and the Aviation Safety Implementation Assistance Partnership (ASIAP).

In recent years, she has been actively working on developing technical assistance programmes and projects, as well as supporting regional cooperation initiatives, while engaging with donors and partners to support the needs of ICAO Member States. She has a Bachelor's Degree from The American University and a Master's Degree from Johns Hopkins University.

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**Engr. Charles Irikefe Erhueh**  
**BAGAIA Commissioner**  
**Banjul Accord Group Accident Investigation Agency (BAGAIA)**

Engr. Charles Irikefe Erhueh is a holder of a Master of Information Technology (MSIT) and an MBA both from the University of the People, USA, and a BEng in electrical and computer engineering from the Federal University of Technology, Minna, Nigeria. He also holds a certificate of Aircraft Engineering Special from the Nigerian College of Aviation Technology, and a Post-Graduate Certificate in Safety and Accident Investigation from Cranfield University, England. He holds an Aircraft Maintenance Engineering License with B737 Classic and NG rating, and a Cabin Crew License on B737-200.

Engr. Charles Irikefe Erhueh is a member of the Council for the Regulation of Engineering in Nigeria (COREN). Before joining BAGAIA in 2019, He had over 13 years of experience in aircraft accident and incident investigation and management with the Nigeria Safety Investigation Bureau (NSIB). As the Commissioner of BAGAIA, he contributed to the establishment of independent aircraft accident investigation agencies in many African States and carried out several workshops and training. He also carried out technical assistance missions to members and non-member states which yielded a positive effect on the increment to States' Effective Implementations (EIs) as evidential from ICAO audits reports.



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**Sergei Zayko**  
Deputy Chairman  
Interstate Aviation Committee

Mr. Sergey Zayko started his career as an air accident investigator at the Interstate Aviation Committee (IAC/MAK) in 1995. His specialization was in flight dynamics and aircraft control, flight recorder data decoding and analysis, and mathematical simulation, among other areas. He participated in all major accident investigations in the IAC region, including field investigations, until 2014, when he was appointed Deputy Chairman of the IAC.

Since 2000, he has been involved in several ICAO working groups (FLIRECP, AIG) and has participated in the activities of the ICAO EUR/NAT office, ISASI seminars, and International Transportation Safety Association (ITSA) meetings, among others. For a long time, he was responsible for international relations, participating in ICAO activities and organizing international events in member states of the Agreement on Civil Aviation and Use of Airspace (IAC region). Since 2017, Sergey has been involved in the development and promotion of the ICAO GASOS concept of regional cooperation, participating in the RSOO-CP and RAI0-CP initiatives.



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### Martin Puggaard

Director of the Danish Safety Investigation Authority and  
Chief Investigator of the Aviation Unit at the AIB Denmark

Mr. Puggaard has a background as a Licensed Aircraft Maintenance Engineer, a Bachelor of Mechanical Engineering and a Master of Management Development. He has been working at AIB Denmark for 25 years, where he started as a Technical Investigator and appointed to the position of Director, AIB Denmark in 2011.

Since 2011, Martin has actively participated in the work of the European Network of Civil Aviation Safety Investigation Authorities (ENCASIA) and has chaired two working groups (ENCASIA Mutual Support System and Logistics). In March 2023, Martin was elected as Deputy Chair of ENCASIA.

Besides looking into the technical aspects of aviation, Martin is a holder of a valid private pilot licence-airplane PPL(A) and private pilot license-helicopter PPL(H).



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### Ziyana Ali Saud Al Said

Head of Air Accident Investigation Section

Oman Transport Safety Bureau (OTSB) –

Ministry of Transport Communications and Information Technology

Ms. Al Said is currently serving as the Head of Air Accident Investigation Section at the Oman Transport Safety Bureau (OTSB) -Ministry of Transport Communications and Information Technology.

Her professional background includes over 20 years of service at the Oman Civil Aviation Authority (CAA) as a qualified Air Traffic Controller (ATC) in both approach and en-route control. Additionally, she has worked as an Air Traffic Control Examiner for over 10 years and as an Air Traffic Control Incident Investigator for a decade, demonstrating comprehensive understanding and expertise in the aviation industry.